# eCommerce Conference for SMEs

## Event Agenda 23-25 November 2021



Day/Date	Time	Topic	Speaker
	08:30-09:00 AM	Registration	
	09:00-09:05 AM	Minister of Ministry of Industry, Commerce and Tourism Speech (Recorded)	
	09:05-10:00 AM	Discussion Panel 1:  ➤ eCommerce Solutions  ■ Digital transformation  ■ Artificial Intelligence for eCommerce	Microsoft Bahrain and Oman
		<ul><li>SG Network</li><li>Internet of Things (IoT)</li></ul>	Bahrain Telecommunications Company (Batelco)
First Day	10:00-10:30 AM	Coffee Break	
First Day	10:30-10:45 AM	Presenting successful stories 1	HA Consultancies
Tuesday 23 <sup>rd</sup> November 2021	10:45- 11:00 AM	Discussion Panel 1:  ➤ eCommerce Solutions  ■ Digital marketing	Maroon Frog
	09:05-10:30 AM	Discussion Panel 2:  ➤ ePayments & Banking Services  ■ eWallets	Benefit Company
		■Payment gateways	CrediMax
		■elnvoices	Arab Financial Services (AFS)
	10:30-11:00 AM	Coffee Break	
	11:00-11:30 AM	Presenting successful stories 2	Tap Payments

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Second Day Wednesday 24 <sup>th</sup> November 2021	08:30-09:00 AM	Registration	
	09:00-10:00 AM	Discussion Panel 3:  ➤ eStores & eMarketplaces  ■ Building a successful eStore  ■ eMarketing  ■ Emerging Retail Technologies	Annada E-commerce Trading  Homiez Platform
	10:00-10:30 AM	Building a successful eMarketplace  Coffee Break	
	10:30-11:00 AM	Presenting successful stories 3	Talabat Services Company Lalabella Events
	09:00-10:30 AM	Discussion Panel 4:  ➤ eCommerce Innovation Lab	Tenmou
			Brinc Batelco IoT Hub
			UOB - Business Incubator Center
	10:30-11:00 AM	Coffee Break	
	11:00-11:30 AM	Presenting successful stories 4	Brinc Batelco IoT Hub  UOB - Business Incubator Center

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Day/Date	Time	Topic	Speaker
	08:30-09:00 AM	Registration	
	09:00-10:00 AM	Discussion Panel 5:  ➤ Logistics & Exports  ■ Fulfillment, Pickup & Delivery  ■ Logistics Innovation  Presenting successful stories 5	DHL
		<ul><li>Last Mile Innovation</li><li>Warehouse Automation</li></ul>	Wasel Delivery Company
Third Day	10:00-10:30 AM	Coffee Break	
Thursday 25 <sup>th</sup> November 2021	10:30-11:00 AM	Presenting successful stories 5  Cross-Border eCommerce	UBEX Courier Services
25 110 vember 2021	09:00-10:00 AM	Discussion Panel 6:	Bahrain Post
		Government Initiatives and Support	Exports Bahrain
		to develop eCommerce Sector	Tamkeen
	10:00-10:30 AM	Coffee Break	
	10:30-11:50 AM	Discussion Panel 6:  Government Initiatives and Support to develop eCommerce Sector	Information Systems Directorate
			SME's Development Directorate
			Registration Directorate
			Consumer Protection Directorate