

Customer Satisfaction Report for Bahrain investor Center - Sijilat portal

February - 2023

## Customer Satisfaction Report for Bahrain investor center – February 2023– Sijilat portal 100% 94% 92% 92% 90% 90% 80% 70% 60% 50% 40% 30% 20% 8% 10% 6% 6% 4% 2% 2% 1% 1% 0% Clarity of Service Procedures Efficiency of employee in providing the Service Provision Enviroment overall Service Satisfaction service



